

FAQ for Care Home Volunteers

1. Do I need to have had both Covid-19 Vaccinations?

Check with the care home for their policy on vaccination requirement.

2. Will I need to take a Covid test and wear PPE?

The care home manager will advise you on their current regulations for Covid testing and PPE. You must let the care home manager know if you have symptoms of Covid infection.

Do not attend the care home if you have symptoms of Covid or if you've met someone who has received a positive test.

3. What training will I receive?

You'll be trained in essential subjects like Safeguarding and Dementia awareness. You'll also receive specific training for taking part with the activities at the care home in this role. All training will take place on Zoom or Teams. You'll also have an induction at the care home.

4. Will I need an Enhanced DBS?

Most care homes will require a DBS certificate. They'll provide guidance and assist with your application. You will be notified when your DBS application has been initiated.

5. Will the care home provide me with support?

You'll have a point of contact at the care home who'll provide the induction, including layout of the building and health and safety.

The care home contact will inform you of the latest Welsh Government guidance related to care home visits and what is expected of you within the home to keep everyone safe.

6. How often do I need to commit to this role at the care home?

Any time you can give is gratefully received. It would however, benefit both you and the care home to agree a pattern of attendance. This can be as much time as you can offer and the care home can accommodate.

7. Do I need to volunteer at weekends?

Weekend attendance can be discussed with the care home activity coordinator, though most volunteering takes place during the week.

8. Will I be asked to help with personal care for the care home residents?

No, your role is to support activities and conversations with care home residents. The care staff or family/visitor will provide any support the residents require.

9. Could I volunteer at a Care Home where a friend or relative lives?

Yes. There's absolutely no reason that you cannot volunteer at a home where someone you know lives.

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